

Heather's Fur Babies

515-230-1753

24541 670th Ave Nevada Ia 50201

furbabies@hfbboarding.com

www.furbabies4.com

Date:	File Number:
Dog's Names:	Start Date:

This agreement is effective from _____ and is between Heather's Fur Babies and pet owners name _____ (hereinafter referred to as "client") who resides at pet owners address _____ email _____

Phone Number: _____ Cell Number: _____ Work Number: _____

Who can we call in the event of an emergency: _____

This agreement constitutes permission to provide day care services for said animal.

Any changes to this agreement must be done so in writing or they will be null and void. Heather's Fur Babies has the right to make any changes to this agreement at will and without notice. With any changes, a new agreement will be presented before any new services are rendered.

Pet Info: Name: _____ Name: _____ Name: _____
 Breed: _____ Breed: _____ Breed: _____
 Weight: _____ Weight: _____ Weight: _____

Daycare is available Monday thru Thursday drop off times 6:30-8:30am and pick up times 3:30-5:30pm please do not come outside of these hours for the safety of the dogs at play. Arrangements can be made with prior approval from Heather. Daycare is \$15.00 per day if you purchase a 10 day package then its \$14.00 per day. If you do not purchase package you will be required to pay at drop off in the form of cash or check only. If you are late for pick up you will be charged \$1.00 per minute up to 15 minutes at which point then your dog will be boarded for the night to be picked up next morning. No call no shows for scheduled day will be charged for that day, 3 no shows and your dogs spot will be surrendered to next client waiting. Same goes for cancellation last minute if you give 12 hour notice no charge otherwise you will be charged for that day.

Payment for Services: Cash Check Credit Card

Card Type: Visa MC

Permission to charge card at the start of each service booking:

Card #: _____ Exp. Date: _____

Signature: _____ CVC# _____

**In the event of a returned check, the client must pay the entire invoice
and a \$30 fee promptly via cash or money order only.*

Any medical/health concerns:

Additional information/comments:

Policies and Procedures

The client hereto agrees to the following:

1. 1) Heather's Fur Babies and its employees agree to provide services stated in this contract in a reliable and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives any and all claims against Heather's Fur Babies or its employees, unless arising from gross negligence on the part of Heather's Fur Babies.
2. 2) The client understands that all dogs must have a veterinarian and must be current with all vaccinations. Vaccinations must be given far enough in advance to be effective. Please bring vaccination record with you before or during drop off or dog(s) **will not** be admitted.
3. 3) The client understands that all dogs must be treated with a flea, tick and heartworm preventative. If fleas are found on dog, a flea bath will be given at owner's expense.
4. 4) Client understands the dog's nails must be clipped regularly for the safety of all our dogs and employees.
5. 5) All dogs must be accompanied by a leash or they will **not** be admitted.
6. 6) Heather's Fur Babies does not diagnose, prognose, or make therapy decisions nor does it offer veterinary services. Any veterinary/medical concerns will be referred to a veterinarian.
7. 7) The client understands all dogs interact with other dogs and employees. The client must express any known aggression problems that the dog has with others animals or people and must be free of any communicable diseases. The dog is being admitted based on client's representation.
8. 8) Client understands that dogs are unpredictable and, without warning, may bite or cause harm to others. Client further understands that there are risks involved in day care settings such as fights, bites and the transmission of diseases and releases Heather's Fur Babies of liability.
- 9.9) Client agrees to be solely responsible for any harm caused by their dog to any employees, other dogs/owners, and/or property. Client agrees to reimburse Heather's Fur Babies for all costs (including, but not limited to, medical care and lost wages) associated with exposure to dog(s).
10. 10) Client also understands that day care settings are different from home settings. The flooring may be rough on the pads at first, separation anxiety may be present in the beginning, sore muscles and joints may be present and the dog may seem tired. These, and more, are all common at the beginning of a day care life and will diminish as the dog becomes more accustomed.
11. 11) Heather's Fur Babies **does not** accept aggressive dogs since all dogs have interaction with others.
12. 12) Client understands if dog is found to be aggressive or displays behavioral problems, dog will no longer be allowed to participate. We will process a refund for unused days.
13. 13) Heather's Fur Babies reserves the right to take dog(s) to vet if necessary. Client is responsible for all charges including vet fees and transportation fees.
14. 14) Heather's Fur Babies reserves the right to deny service or terminate service because of safety concerns, financial concerns, or inappropriate or uncomfortable situations.
15. 15) Late fees will be added to daycare fees in the amount of \$1.00 per min up to 15 min, after that your dog will be boarded for the night boarding fees applied and pick up required next morning.

By signing below the client fully understands and agrees to the contents of this 2 page agreement:

Client's signature

Date